

The DoIT Digest

Volume 5 Number 7 April 3, 2020

This Week:

- DoIT Supports Unprecedented Work from Home (WFH) Efforts
- Illinois' ERP Lauded in Forbes
- Illinois Scooped in 2020

DoIT Supports Unprecedented Work from Home (WFH) Efforts

DoIT staff and agency business areas began a significant ramp up of work from home (WFH) in mid-March and support expands each day. Many staff have been on the front lines solving technical issues, monitoring and supporting our network traffic that grows each day with our WFH population utilizing Citrix, NetMotion, AnyConnect and Beyond Trust. Click here to see more on the first two week metrics. If you are a remote user and are looking for guidance, visit our Remote Work page for additional information and resources. The state is very much up and running and providing services to the people of Illinois!

Illinois' ERP Lauded in Forbes

Forbes recently took an opportunity to showcase three essential tips for transforming IT leveraged by our Illinois ACTS team while rolling out an enterprise financial system. DoIT and our partner agencies embarked upon a mission to establish a statewide enterprise financial system. At the beginning of this year, nine more agencies,



including Healthcare and Family Services (HFS), were brought into the fold and nearly doubled the number of ERP users. Practiced in onboarding systems and users, the Illinois ACTS team called upon the same three-pronged approach used successfully in previous migrations: (1) acquiring buy-in for the project at all levels of government, (2) preparing well in advance of the migration, and (3) establishing those internal project advocates to help allay any misgivings within the user community. Read the full article here.



Illinois Scooped in 2020

DoIT is working hard and making an impact in state government IT. Several DoIT employees were recently nominated by their peers for an annual government recognition award. <u>Voting is now open</u> for the 2020 StateScoop 50 Awards. Cast a vote for a hard-working colleague or project, including: Business Impact Analysis Program, Enterprise Resource Program and K-12 Broadband Initiative. Vote early and often, so we can show our support for Illinois and DoIT!

For more details on our nominated programs and team members, link to the Employee Portal.

DoIT FYIs and Reminders

While universities all over the country closed early this semester, one is still open for business and doesn't charge tuition, room or board . . . <u>CMS University</u>. If you are needing to pick up some additional skills during this unusual sojourn, check out this site, which also includes wellness topics that are particularly pertinent right now.